

## Milestones in the history of Reliance Secure Task Management

- October 1994** Reliance Custodial Services Ltd formed following the privatisation of prisoner transportation, to and from courts, prisons and police stations.
- November 1995** Reliance Custodial Services awarded the PECS contract for South Wales and South West England.
- June 1999** Reliance Custodial Services became the first company in its sector to achieve ISO9002 accreditation. Re-accredited in June 2002.
- October 1999** First Investor In People award. Re-accredited in October 2002.
- November 1999** Contract awarded for the secure transportation of forensic evidence samples, on behalf of the Forensic Science Services.
- December 2000** The company was awarded Charter Mark status.
- May 2001** Reliance Custodial Services renamed Reliance Secure Task Management Ltd (RSTM) as a wholly owned subsidiary of the Reliance Security Group, with Reliance Custodial Services as a trading division.
- June 2001** RSTM secured contract to transport confidential files on behalf of the HM Prison Service Registry.
- July 2001** RSTM awarded the Immigration and Nationality Directorate contract to provide safe and secure shuttle services for officers and documentation. This was re-awarded in October 2003 for another three years.
- August 2001** As part of a consortium, RSTM secured a 30 year PFI contract with Sussex Police Authority involving the construction of custody centres and the provision of custodial duties and facilities management.
- August 2001** RSTM awarded a Warrant Enforcement contract by Merseyside Magistrates' Court Committee.
- October 2001** RSTM secured a contract to provide custody services to West Mercia Constabulary.
- October 2001** Reliance Monitoring Services set up as a trading division of RSTM. Under contract to the Home Office, Reliance provided voice verification, electronic tagging and monitoring of curfew, home detention and juvenile bail orders across southern England.
- December 2001** Reliance Monitoring Services awarded a contract to monitor the compliance of those subjected to *Restriction of Liberty Orders* in Scotland.
- August 2002** RSTM awarded a Thames Valley Police custody services contract.
- November 2003** Reliance Custodial Services awarded the prisoner escorting contract for the whole of Scotland.
- November 2003** Investor In People status awarded to the RMS operation in Scotland, bringing it in line with the rest of the company.
- December 2003** Reliance Monitoring Services selected by the Department for Transport, as part of a consortium, to pilot alcohol ignition interlock as a sanction against repeat drink drivers.

## Milestones in the history of Reliance Secure Task Management cont.

<b>January 2004</b>	Reliance Monitoring Services division achieved accreditation for ISO 9001:2000.
<b>April 2004</b>	RSTM Consortium awarded a 30 year PFI contract with Gloucestershire Police for the financing, design, build and operation of a new Constabulary HQ.
<b>May 2004</b>	Reliance Custodial Services re-awarded the seven year contract for prisoner escort services in an enlarged area - South Wales, Mercia, the West Midlands, Wessex and South West England.
<b>June 2005</b>	Gloucestershire Police HQ, construction starts on Schedule
<b>October 2004</b>	RSTM awarded 5-year contract (2005 – 2010) for Juvenile Custodial Escort Services throughout England and Wales.
<b>February 2005</b>	RSTM Consortium awarded Preferred bidder for a PFI contract with Kent Police
<b>March 2005</b>	RSTM secured a 25 year PFI contract with Cleveland Police to provide 2 divisional HQ's and 2 High Street Police stations, contract includes the first privately run property and evidence store.
<b>December 2005</b>	Thames Valley Police exercised the right to extend their Custody Contract with RSTM for a further 12 months following a successful first three years of the contract.
<b>January 2006</b>	Re-Awarded the contract for West Mercia Police Custody Assistants for a further 4 years. Contract starts April '06.
<b>January 2006</b>	Gloucestershire Constabulary HQ opens on Schedule and to budget
<b>April 2006</b>	The Forensic Science Service secure logistics transport service is extended for a further 5 years.
<b>June 2006</b>	Re awarded the contract for HM Prison Service courier service – starts Sept 2006
<b>June 2006</b>	Reached financial close on North Kent PFI for a Divisional HQ
<b>June 2006</b>	Reliance replaced G4S at Warwickshire by winning a 4 year contract for Police Custody management at 3 custody suites.
<b>September 2006</b>	Reliance joins forces with Crime Concern, Tomorrow's People and Strode College to form The Offender Services Partnership, aiming to win business from National Offender Management Service (NOM)
<b>October 2006</b>	Cleveland Police's Redcar & Cleveland District HQ opens on schedule and is occupied by the police.
<b>November 2006</b>	Re-awarded the Charter Mark Status following assessment
<b>December 2006</b>	A contract is signed with Avon & Wiltshire NHS Mental Health Partnership for the transportation of Non Emergency Patients. Contract starts April 2007.
<b>December 2006</b>	Cheshire Probation sign a contract with Reliance for the transportation of Cheshire based offenders.
<b>December 2006</b>	2 Town Police Offices in Southbank and Redcar for Cleveland Police open and are occupied on Schedule.

- January 2007** Cheshire Probation Contract starts without hitch on 2<sup>nd</sup> January
- January 2007** Middlesbrough District Police Headquarters handed over to Cleveland Police, following an industry open day on 23<sup>rd</sup>.
- February 2007** Non emergency Patient Transport starts for Avon & Wiltshire Mental Health Partnership NHS Trust.
- February 2007** Gloucestershire Police HQ PFI operation receives ISO 9000 certification.
- May 2007** Contract for Custody management on behalf of Cleveland police awarded
- August 2007** Custody contract starts for Cleveland Police and includes Forensic medical Nurses and Doctors.